

|                                 |                                   |
|---------------------------------|-----------------------------------|
| Document Classification:        | DCC Public                        |
| Paper Reference:                | DCC Assessment Performance Update |
| SEC Committee and Meeting Date: | SEC Panel: June 2025              |
| Intent:                         | For Information                   |
| Attachments:                    | None                              |

## SEC Assessment Performance Update for the period of 01 June 2024 – 31 May 2025

### Overview

The purpose of this document is to provide an update on DCC's progress with the production of Preliminary Impact Assessments (PIAs) and Full Impact Assessments (FIAs) (together "DCC Assessments") as well as progress to delivery. This document also details the PIAs and FIAs submitted to SECAS against the Service Level Agreement (SLA) in the last 12 months.

This document contains the delivery dates for DCC Assessments that have been requested by Working Groups in accordance with SEC Section D6.9, as well as highlighting and providing rationale for any changes to the same report from the previous month.

### Open Assessments – PIAs & FIAs In Progress / Delivery Dates

| Modification No. | CR No. | Modification Name                                                         | PIA /FIA | Request Accepted | Original Target Completion Date (SLA) |
|------------------|--------|---------------------------------------------------------------------------|----------|------------------|---------------------------------------|
| MP169            | CR5157 | Managing SEC Obligations and the Consumer's Right to refuse a Smart Meter | FIA      | 12/05/2025       | 07/07/2025                            |
| MP169            | CR5649 | Managing SEC Obligations and the Consumer's Right to refuse a Smart Meter | PIA      | 27/05/2025       | 23/06/2025                            |

As of 31 May 2025, there was one open Preliminary Impact Assessment and one open Full Impact Assessment in progress.

### Code Performance Measures – Submissions in May

SEC Section D11.3: The following performance measure constitutes a Code Performance Measure, to which the following Target Service Level and Minimum Service Level will apply, measured over the following Performance Measurement Period:

| No | Code Performance Measure                                                                                                                              | Performance Measure Period | Target Service Level | Minimum Service Level | Achieved Service Level |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------|-----------------------|------------------------|
| 9  | Out of the DCC Assessments required to be completed during the Performance Measurement Period, how many were completed within the required timescales | Monthly                    | 100%                 | 100%                  | 100%                   |

| Mod No. | CR No. | Modification Title                                                 | PIA/FIA Submission | Target Submission Date | Actual Submission Date | WDs |
|---------|--------|--------------------------------------------------------------------|--------------------|------------------------|------------------------|-----|
| MP290   | CR5643 | Incorporation of Category 3 Issue Resolution Proposal into the SEC | PIA                | 05/06/2025             | 29/05/2025             | 16  |

\*MP290 – 20 working days SLA agreed with SECAS.

There was one Preliminary Impact Assessment and no Full Impact Assessment submission in the month of May.

## SLA Breakdown

The following tables show the period from 01 June 2024 through to 31 May 2025 compared to the previous year's average from 01 June 2023 through to 31 May 2024.

Table 1 – Average durations for Preliminary Impact Assessments

| Preliminary Impact Assessments Completed | Total | Average Duration |
|------------------------------------------|-------|------------------|
| PIAs Between 01 June 2023 & 31 May 2024  | 10    | 18WD             |
| PIAs Between 01 June 2024 & 31 May 2025  | 7     | 16WD*            |

\*100% of PIAs submitted within agreed SLA.

Table 2 – Average durations for Full Impact Assessments

| Full Impact Assessments Completed        | Total | Average Duration |
|------------------------------------------|-------|------------------|
| FIA's Between 01 June 2023 & 31 May 2024 | 8     | 65WD**           |
| FIA's Between 01 June 2024 & 31 May 2025 | 3     | 42WD             |

\*\*34WD after exclusion of MP176v2 FIA outlier.

### Preliminary Impact Assessment Summary

The following table contains the total number of Preliminary Impact Assessments completed between 01 June 2024 through to 31 May 2025. The target SLA for PIAs is 15 WDs or 20 WDs where agreed with SECAS.

| Modification | Date Returned | Actual Duration (WD) | Variance to SLA (WD) |
|--------------|---------------|----------------------|----------------------|
| MP247A       | 18/07/2024    | 15                   | 0                    |
| MP268        | 24/07/2024    | 15                   | 0                    |
| MP252        | 06/08/2024    | 14                   | -1                   |
| MP205        | 04/10/2024    | 17                   | -3                   |
| MP265        | 28/11/2024    | 15                   | 0                    |
| MP277        | 08/12/2024    | 20                   | 0                    |
| MP290        | 29/05/2025    | 16                   | -4                   |

DCC submitted 100% of PIAs within the 15WDs SLA (20WDs SLA for MP205, MP277 and MP290) in the period of 01 June 2024 through to 31 May 2025.

MP205 – As part of the Programme Blue Pilot, the DCC recommended that the SLA should be 20 working days as the Modification was deemed a Medium T-Shirt size. As a result, MP205 was returned to SECAS 3WDs under the agreed 20 working day SLA.

MP277 – As part of the Programme Blue Pilot, the DCC recommended that the SLA should be 20 Working Days as the Modification was deemed a Medium T-Shirt size. As a result, MP277 was returned to SECAS within the agreed 20 working day SLA.

MP290 – DCC recommended that the SLA should be 20 Working Days as the Modification was deemed a Medium T-Shirt size. As a result, MP290 was returned to SECAS within the agreed 20 working day SLA.

**Full Impact Assessment Summary**

The following table contains the list of Full Impact Assessments completed between 01 June 2024 through to 31 May 2025. The target SLA for FIAs is 40 WDs.

| Modification | Date Returned | Actual Duration (WD) | Variance to SLA (WD) |
|--------------|---------------|----------------------|----------------------|
| MP241        | 06/06/2024    | 45                   | +5                   |
| MP268        | 22/11/2024    | 40                   | 0                    |
| MP252        | 23/12/2024    | 40                   | 0                    |

DCC submitted 67% of FIAs within the 40WD SLA in the period of 01 June 2024 through to 31 May 2025, with three out of the three (100%) FIAs submitted within 5 days or better of the SLA.

MP241 target delivery was 30/05/2024. The submission was late due to a delay encountered with DCC internal purchase order processing.